

# SenSource Solutions for Queue, Dwell & Occupancy



## Why Use Vea Software for Queue, Dwell & Occupancy

Using the ClearCount 3D people counting system paired with Vea Analytics platform, advanced features measure queue metrics, dwell zones and occupancy for a variety of applications.

**Queue Metrics and Service Times** - Realizing and optimizing queue metrics will decrease wait times and service times, ultimately improving customer satisfaction. Dashboards in Vea detail how many customers are waiting in the queue, how long they have been waiting and the service transaction time. Alerts can be set when a threshold has been exceeded.

**Dwell Zones** - Dwell zones can be located at a service counter, product display, interactive kiosk or any area you want to monitor a visitor's length of time. This data can tell you if a display or store layout is a success.

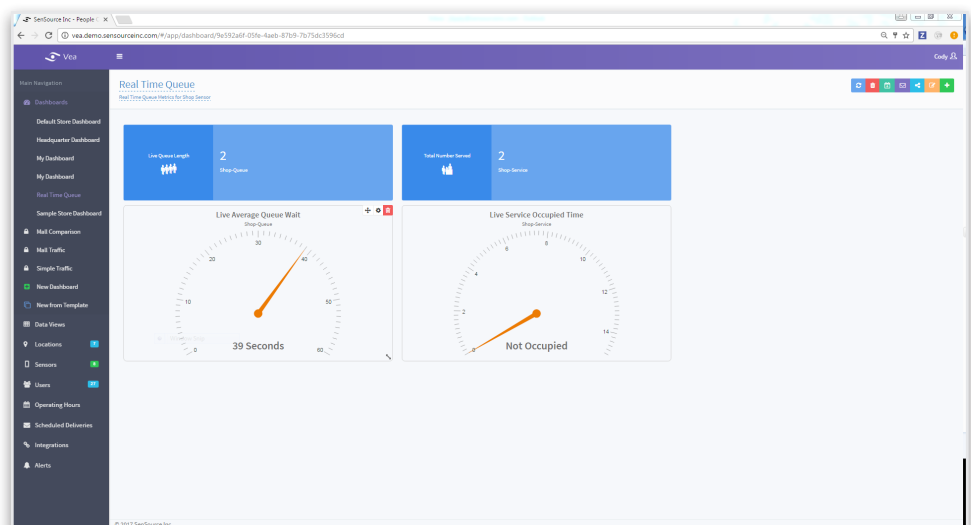
**Occupancy** - Occupancy data assists in efficiently operating your facility to know peak and non-peak times and patterns, as well as conform to regulations and codes.

## Better Decisions Start Here

- > Improve customer satisfaction
- > Decrease wait and service times
- > Monitor facility occupancy
- > Determine success of layout or exhibit

## VEA ANALYTICS & REPORTING

Real-time dashboards are necessary for precise decisions to be made as soon as necessary for real-time results.



\* Request Vea Analytics Software brochure for additional information